

# Past Performance Evaluation

## 1. COMPANY OVERVIEW

Primary Name : IPARAMETRICS, LLC

Alternate Name: (none) D-U-N-S®: 17-756-8396

Address: 178 South Main Street Ste 100

Alpharetta, GA 30009

Telephone

Number: +1 (770) 664-6636 **Past Performance Evaluation** 

Report Date: 05-20-2019 Order Number 4420315

**Company Information** 

Year Started: 2003 2005 **Year of Current Control:** 

**Annual Sales:** 

**Total Employees:** 89

SIC/Line of Business: 8711/Engineering services

#### 2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

94

**Overall Performance Rating** 

Overall, how satisfied do you feel about

the performance of this company during this transaction?

SIC/Quintile 00000 **Bottom** 

Top

SIC: 8711/Engineering services

Detailed Performance Ratings			25	50	75	100
		Ĭ	23	30 	/3	100
RELIABILITY:						
How reliably do you think this company follows through on its commitments?	96					
COST:						
How closely did your final total costs correspond to your expectations at the beginning of the transaction?	95					
ORDER ACCURACY:						
How well do you think the product/service delivered matched your order specifications and quantity?	95					
DELIVERY/TIMELINESS:						
How satisfied do you feel about the timeliness of the product/service delivery?	94					
QUALITY:						
How satisfied do you feel about the quality of the product/service provided by this company?	95					
BUSINESS RELATIONS:						
How easy do you think this company is to do business with?	96					
PERSONNEL:						
How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	96					
CUSTOMER SUPPORT:						
How satisfied do you feel about the customer support you received from this company?	96					
RESPONSIVENESS:						
How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	96					



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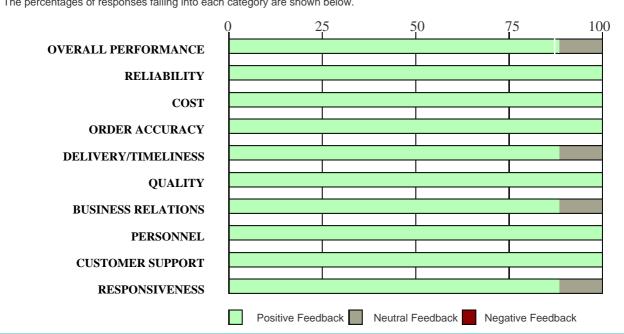
Business Name: IPARAMETRICS, LLC

D-U-N-S® : 17-756-8396 Report Date : 05-20-2019

#### 3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). All Customer feedback is provided confidentially; individual reference responses are not disclosed.

The percentages of responses falling into each category are shown below.



# 4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

#### SIC/Line of Business:

8748/Business consulting, nec 8711/Consulting engineer 8711/Engineering services 8712/Architectural services

Total number of surveys completed: 34.

6282/Investment advisory service 8712/Architectural engineering 7389/Business services, nec

Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance

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